

## QUALITY AND SUSTAINABILITY POLICY

ISO 9001:2015

Through this policy Vollmens aims to:

- Meet the needs and expectations of its customers and maintain a high standard of quality in fragrances, relying on a creative, trained, and qualified team capable of performing their duties with responsibility;
- Pursue the continuous improvement of the business's sustainability through environmental, social, occupational, governance, and quality management;
- Maintain a customer-focused approach in the "Creation, development of projects, and production of fragrances for use in fine perfumery, cosmetics, cleaning products, pet care, and various industries";
- Ensure that employees, external providers, and partners are engaged with our quality and sustainability commitments;
- Constantly evaluate our objectives and goals, as well as compliance with applicable environmental, occupational, governance, and other legal requirements;
- Promote effective and transparent dialogue with stakeholders, including engagement and participation;
- Adopt best practices in environmental management and occupational health and safety, aiming to eliminate hazards, reduce risks, and prevent pollution, thereby promoting a safe and healthy work environment for employees and external providers.